

Leiðbeiningar fyrir notkun Soft Token/Soft Token guide

1. Overview

Registry's users can now use a new authentication method to access and operate in the Registry based on the EU Login Mobile App (Soft Token)

The app is already available, as well as the old GSM/SMS authentication method, but after 7. January 2022 all users must use Soft Token as second factor of authentication (password being the first level of authentication).

Once the user logs in using the EU Login Mobile App, the GSM/SMS verification method will not be possible anymore.

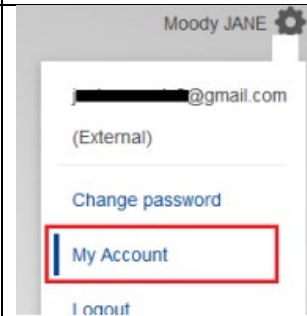
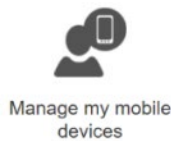
2. Download the EU Login Mobile App


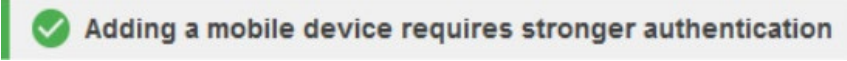


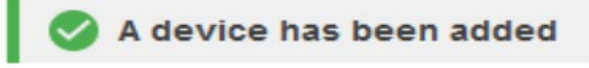
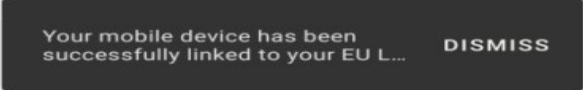
Android: <https://play.google.com/store/apps/details?id=eu.europa.ec.ecas>

Apple: <https://apps.apple.com/be/app/ecas-mobile/id1056119441>

After installing the app, you need to initialise it by adding your mobile device in the EU Login Account, see next chapter.

3. Register a mobile device to your EU Login account and install the EU Login app

Step	Action	Interface
1	Log into EU Login: https://webgate.ec.europa.eu/cas	
2	Hover your mouse over the gear icon next to your name and click My Account	
3	Click Manage my mobile devices	

4	Click Add a Mobile device	 Add a mobile device
5	If you already have another second factor for authentication method registered in EU Login (GSM/SMS), you will need to authenticate with it before continuing 	
6	Enter a device name and a PIN code of your choice. Enter the PIN code a second time to confirm it	Your device name <input type="text"/> Your 4 digit PIN code <input type="text"/> You will be required to enter mobile device to use the EU Login Confirm your PIN code <input type="text"/>
7	Click Submit to confirm	
8	EU Login displays a QR code to be scanned. To do so, open your EU Login Mobile app on your smartphone, and tap on  Initialise ¹ .	
9	Tap on Continue and scan the QR code displayed by EU Login with your EU Login Mobile app.	
10	In your EU Login Mobile app, enter the PIN code you created.	
11	A push notification is displayed on your mobile device. Click on it to confirm your action.	
12	Your mobile phone is added to your EU Login account  	

When a mobile device is successfully added to an EU Login account, it generates a MUDI (Mobile Unique Device Identifier) used by the Union Registry to authenticate you.


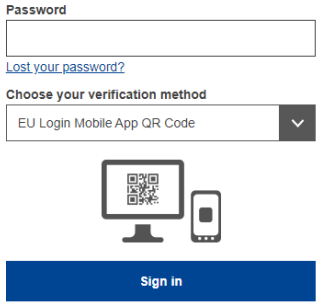

For this reason, a mobile device can only be linked to one EU Login account and one user can log into the Union Registry with one mobile device only.

Furthermore, if you reinitialise your EU Login Mobile app and add it again to your EU Login account, it will generate a new MUDI, even if it is the same mobile device.

When trying to log into to the Union Registry after generating the new MUDI, the system will ask you to choose between logging in with the mobile device previously registered, or change to the new

mobile device. After the change has been approved by a National Administrator, you will be able to log in again to the Union Registry.

4. Sign in with an EU Login Account using the EU Login Mobile App

Step	Action	Interface
1	Log into the icelandic section of the Union Registry: https://unionregistry.ec.europa.eu/euregistry/IS/index.xhtml and click Login	
2	Enter your email address (of not already displayed). Select EU Login Mobile App QR Code as the verification method. Enter your password and click on Sign in	
3	A QR code is displayed on the screen	
4	Open the EU Login app on your mobile device and tap Scan QR code	
5	Scan the QR code with your camera	
6	The EU Login Mobile App displays a one-time password, which you type in and click proceed.	